

MELISSA MANAK

Product Designer, Accessibility SME

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A mission-driven designer who advocates for robust and accessible online cultures, I work from my lived experiences to lead projects with empathy and equity at the forefront.

NOTABLE ACHIEVEMENTS

- Flagship app for Government receiving [honorable mention from the White House](#).
- IAAF Conference Presentation on “[Accessibility First: Creating a Native Mobile App for Veterans](#).”
- “People’s Choice” [2021 Webby award for United App](#).
- [Spoken RX prescription app](#) launches for individuals with vision disabilities.
- The [first 911 call button](#) saving lives for those with hearing disabilities.

WORK EXPERIENCE

AMAZON

Senior UX Designer, Accessibility | May 2022 - Current

AD HOC LLC

Senior User Experience Designer, Mobile and Accessibility | Nov 2020 - May 2022

FREELANCE

Design Consultant | Sep 2018 - May 2021

UNITED AIRLINES

User Experience Interaction Designer | Sep 2019 - Mar 2020

CONVO COMMUNICATIONS

UI/ UX Designer | Jan 2017 - Oct 2018

CHICAGO PUBLIC SCHOOLS

Web Assistant | Sep 2014 - Jan 2017

EDUCATION

DESIGNATION

UI/UX Design Certificate | 2016

UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE

Masters | 2014

GOVERNORS STATE UNIVERSITY

Bachelors, Liberal Arts | 2009

TOOLS

Figma App

Deque AxeCore

Sketch App

Invision

Airtable

JIRA & Confluence

Mural

SKILLS

A11y Audit & documentation

Section 508 Trusted Tester

Design system & libraries

Design thinking, research & data analysis focused

Facilitative & collaborative advocate

Accessible user testing

Wireframing + prototyping

User-centered & Service Design